

External DVD Recorder Installation

Box Includes

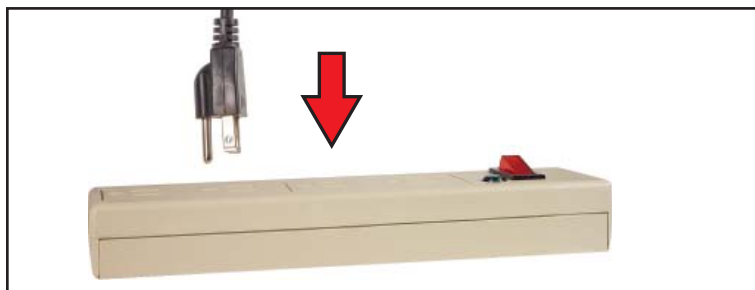
- (1) I/O Magic DVD Recorder
- (1) Power Adapter
- (1) USB cable
- (1) This Install Guide
- (1) NTI Media Maker 8 Disc with Digital FliX Trial

System Requirements

Windows 7 / Vista / XP

START HERE

1. Connect the power cable into your outlet.



2. Connect the power cable into the back of your DVD Recorder.



3. Connect the USB cable to a port on the back of your computer.



4. Connect the USB cable to the back of your DVD Recorder.



5. Power ON the DVD Recorder. Windows will automatically detect your new device and assign it a new drive letter.

Please be patient while the computer detects the new device. If the computer does not assign a new drive letter for your DVD Recorder, read the Troubleshooting section of this guide.



NTI Installation

Media Maker 8 allows you to easily create CDs and DVDs. Digital FliX allows you to watch movies and listen to music. These applications are NOT required to use your DVD Recorder. You are welcome to use your choice of any compatible burning and media playback software, including software you already have installed on your computer or that is included in Windows.

Requirements: Windows 7 / Vista / XP

Installing NTI Media Maker

1. Insert the NTI CD into your DVD Recorder.
2. The setup wizard should appear. If the setup wizard does not appear, click on My Computer, and browse to your new DVD Recorder containing your NTI CD. Double click "Install.exe" on the CD to begin installation.
3. Select "Media Maker 8" from the installation window.
4. Follow the on-screen instructions to complete installation.



NTI Digital FliX is NOT required for your External DVD Recorder to function. Any compatible media playback software may be used.

Installing Digital FliX

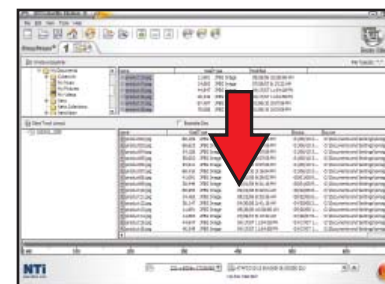
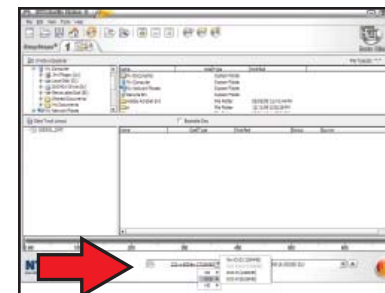
1. Insert the NTI CD into your DVD Recorder.
2. The setup wizard should appear. If the setup wizard does not appear, click on My Computer, and browse to your new DVD Recorder containing your NTI CD. Double click "Install.exe" on the CD to begin installation.
3. Select "Digital FliX Trial" from the installation window.
4. Follow the on-screen instructions to complete installation.

Using NTI Media Maker

Burn Data CD or DVD



1. Click on the NTI Media Maker 8 icon on your desktop.
2. Click on the "Data" button.
3. Click on the "Data Disc" icon. This will launch the file selection screen.



4. Select the type of disc you would like to burn from the drop down menu on the bottom of the screen.

5. Use the file browser on the top of the screen to find the files you want to burn. Drag and drop the files you want to the bottom of the screen.

6. Click the burn button at the bottom right of the screen to begin burning. A window will appear with the current write settings.

7. Click "Start" to begin the burning process.

8. When prompted, insert a blank CD or DVD into the DVD Recorder.

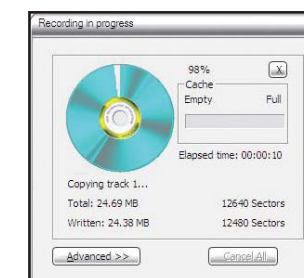
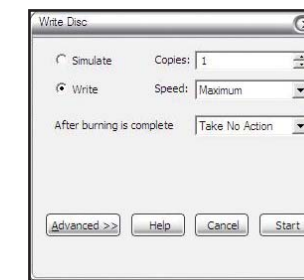
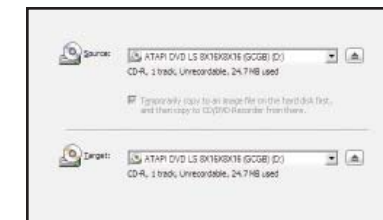
9. The software will indicate that the burn was successful when finished.

Copying a CD or DVD



1. Click on the NTI Media Maker 8 icon on your desktop.
2. Click on the "Backup" button.

3. Click on the "Copy" icon.



4. Choose your source and target drives.
5. Insert the original disc into the DVD Recorder.
6. Click the burn button at the bottom right of the screen to begin burning. A window will appear with the current write settings.
7. Click "Start" to begin the burning process.
8. This screen will display the status of the copy process.
9. When prompted, insert a blank CD or DVD into the DVD Recorder.
10. The software will indicate that the copy was successful when finished.

Need More Assistance?

I/O Magic Support

Visit our web site at www.iomagic.com, and click "Support" then LiveChat.

Call our Technical Support Hotline at:

1-949-707-4888 • M-F 8am - 5pm PT.

NTI Media Maker & Digital FliX

For help with NTI's Media Maker or Digital FliX software, please visit:

<http://www.ntius.com>

Technical Support Hotline:

1-949-421-0712 • M-F 9am - 6pm PT.

LightScribe Support

LightScribe software support and updates:

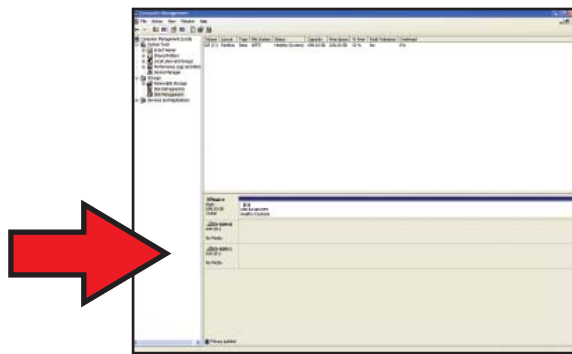
<http://www.lightscribe.com>

Troubleshooting

DVD Recorder is not recognized by computer.

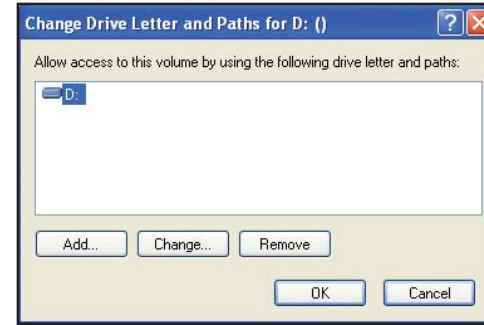
- Please ensure that your USB Cable is connected directly to your computer.
 - Do not connect your USB Cable to a USB Hub.
 - If you are having problems connecting to a Desktop Computer, please connect your USB Cable to the back of your computer – not to the USB ports on the front.
- Is this DVD Recorder a replacement drive?
 - If you are experiencing the same problem as the drive you replaced, then there is a software or hardware issue with your computer. Please contact your computer manufacturer or contact our LiveChat support by going to www.iomagic.com and clicking on Support, then LiveChat or call our Technical Support Hotline at 1-949-707-4888, M-F, 8am-5pm PT.

- Does your computer indicate that the DVD Recorder has been installed successfully, but is not listed in Computer (or “My Computer”)?
 - Please ensure that your computer has assigned your DVD Recorder a drive letter and that it is not conflicting with any previously used drive letters.
- To check/change your drive letter, follow these instructions:
 - 1 Using your right mouse button, click on Computer (or “My Computer”).
 - 2 In the dialog box that appears, click on Manage with your left mouse button.
 - 3 On the left-hand side of the screen, click on Disk Management, beneath Storage.
 - 4 Locate your new DVD Recorder - It will be labeled “CD-ROM” and then a number. If you have multiple optical drives in your computer, it will usually be the last drive listed.



- 5 Using your right mouse button, click on the DVD Recorder.
- 6 With your left mouse button, click on “Change Drive Letter and Paths...”
- 7 If your computer has already assigned it a drive letter, click “Change...”

- 8 If it has not assigned it a drive letter, click “Add...”
- 9 On the following screen, choose a new drive letter and click OK.



- Check in Computer (or “My Computer”) for your DVD Recorder. If it is not listed, or if you have any questions please contact our LiveChat support by going to www.iomagic.com and clicking on Support, then LiveChat or call our Technical Support Hotline at 1-949-707-4888, M-F, 8am-5pm PT.

The disc tray does not open when you press the eject button.

- Is the DVD Recorder turned on?
 - Press power switch on the back of the DVD Recorder.
- Is the DVD Recorder plugged into a powered outlet?
 - Please ensure that you are plugged into a working outlet.
- Is any CD/DVD writing software being used?
 - Some CD/DVD writing software prohibits ejecting while accessing. In such cases, follow the steps in the software window to eject the disc or quit the CD/DVD writing software prior to pressing the eject button.
- Is there a disc stuck in the DVD Recorder?
 - Turn off the DVD Recorder, and manually remove the disc by using a small pin or paper clip as a tool. Insert the pin into the forced ejection hole on the front panel of the DVD Recorder and push gently. When the drive tray opens, gently pull it the rest of the way out.
 - If the disc tray is caught in the DVD Recorder and does not come out, or if it cannot be opened or closed using the eject button after it is pulled out manually, contact our LiveChat support by going to www.iomagic.com and clicking on Support, then LiveChat or call our Technical Support Hotline at 1-949-707-4888, M-F, 8am-5pm PT.

The disc is ejected after inserting a disc.

- Is the disc set properly (horizontally) on the disc tray?
 - Set the disc properly and close the disc tray.

- Is the disc dusty or dirty?
 - Remove dust or dirt from the disc using an air spray or a dry soft cloth. To avoid damaged discs, wipe the bottom of the disc gently from the center perpendicular to the edge of the disc.
- Does the DVD Recorder accept other discs (audio CD, CD-ROM, blank CD-R, etc.)?
 - If a specific disc is ejected, the disc itself may be damaged or deformed. If all discs are ejected, contact our LiveChat support by going to www.iomagic.com and clicking on Support, then LiveChat or call our Technical Support Hotline at 1-949-707-4888, M-F, 8am-5pm PT.

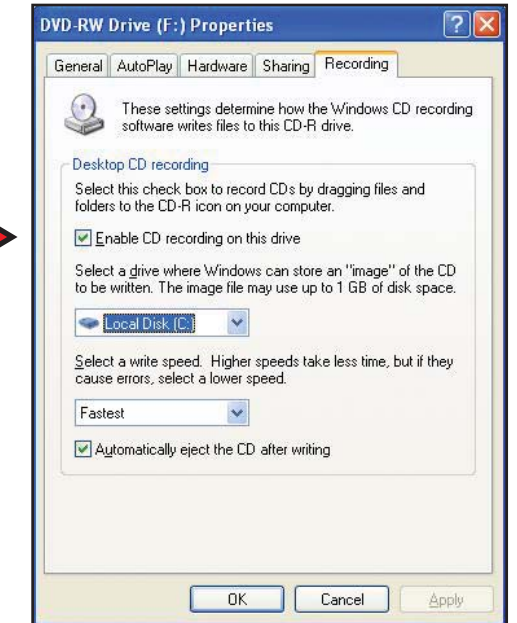
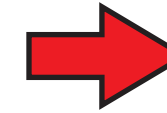
No data can be read from a disc.

- Is the disc ejected without any instructions or explanations?
 - Refer to the section above labeled “The disc is ejected after inserting a disc.”
- Is the disc usable with the DVD Recorder?
 - Be sure that the disc is compatible with the DVD Recorder.
- Is the disc dusty or dirty?
 - Remove dust or dirt from the disc using an air spray or a dry soft cloth. To avoid damaged discs, wipe the bottom of the disc gently from the center perpendicular to the edge of the disc.
- Can data be read from other discs (audio CD, CD-ROM, etc.)?
 - If no data can be read from a specific disc, data may be written in a format that the DVD Recorder cannot recognize, or the disc itself may be damaged or deformed. Note that no data can be read from blank discs.

No data can be written to a CD.

- Is the disc blank?
 - In order to write data to a CD, the CD must be blank or you must have chosen to leave it “open” with your CD/DVD writing software.
- Are you receiving an error from Windows that says “Drive is not accessible. Incorrect Function”?
 - Please ensure that CD Recording for the DVD Recorder is enabled in Windows.
 - To enable CD recording, follow these instructions:
 - Open “My Computer” (or “Computer” in Vista)

- Click on the DVD Recorder with your Right mouse button, and choose Properties.
- Click on the Recording tab at the top of the Properties Window.
- Place a check in the box next to “Enable CD recording on this drive.”



No data can be written to a DVD.

- Have you installed CD/DVD writing software on your computer?
 - Many computers require extra software in order to write data onto DVDs. For your convenience, we have included writing software with your DVD Recorder, though you are welcome to use your choice of any compatible writing software.
- Is the disc blank?
 - In order to write data to a DVD, the DVD must be blank or you must have chosen to leave it “open” with your CD/DVD writing software.

The playback of an audio CD (CD-DA) is inaudible.

- Check that the system volume is not set to the minimum level or is muted.

Is more than one CD/DVD writing software installed on your computer?

- Installing more than one writing software on a computer may cause instability of operation. Writing software must support the DVD Recorder in order to recognize it. Contact the manufacturer of your CD/DVD writing software to see whether the software supports the DVD Recorder.